

Q Stay Credit Card Authorisation



Reservation Details

Please complete the form below to authorise Q Stay to charge your nominated credit card and e-mail it to info@qstay.com.au or attach it through the guest form on our website.

Reservation Details

Booking Name

Arrival Date

Contact Number

Departure Date

E-mail Address

Credit Card Details

Cardholder Name

Card Type

Card Number

Card Expiry

Security Code / CVV

Pre-authorisation Bond

Authorization

When you check into your credit card will be charged for the amount as a security bond.

Hold Period

If your stay is shorter than 6 nights, the held amount will be released within 1-2 days after you check out. During this time, it will appear as a pending charge, meaning the funds remain in your account but are temporarily unavailable for spending until the hold is lifted.

For guests with stays exceeding 6 nights, the amount is initially charged and will then be released on the following Thursday after your departure.

Release of Funds

After you check out and we verify that there are no outstanding charges or damages to the room, the hold on your funds is released. However, it can take several days for the hold to be removed, depending on your bank's processing times.